

# Our Quality Policy

## At WoodHurst Development Company Ltd, our vision is to deliver solutions that transform the world.

Our Quality Policy sets out expectations and commitments to support this. These are realistic and simple, designed to provide our stakeholders with an awareness of how WoodHurst Development thinks and acts regarding quality when delivering our products and services.

Our Quality Policy is aligned to our three strategic pillars:



### Inspired Culture



### Performance Excellence



### Profitable Growth

#### We will:

- Foster our culture, enabling high quality delivery.
- Manage risks to the quality of our delivery.
- Prevent quality incidents impacting our products and services.
- Continually seek to simplify and improve how we operate as a business.
- Measure our quality performance to drive our success.

#### We do this by:

- Ensuring our people understand their accountabilities and responsibilities for quality delivery.
- Regularly reviewing our risks to the quality of our delivery, implementing effective plans and mitigating action.
- Establishing and attaining clear Quality objectives.
- Having an effective, efficient, and consistently applied Management System.
- Understanding and complying with legal, industry and other external requirements.
- Monitoring and reviewing our performance, delivering improvement, and sharing best practice.
- Assuring our successful delivery through an agreed risk-based assurance process.
- Gathering and acting upon feedback to enhance our reputation, creating value for our stakeholders.

Name Francis SACKEY, Chartered MCS1

Position **Chief Executive Officer**

Date 3 April 2023

This policy applies to and is communicated across our organization and to other interested parties as appropriate. It will be regularly reviewed but only updated where material changes occur. Records of these reviews will be retained electronically as part of our management system records.

Policy No: QUA-POL-0001  
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